



## Usher

POSITIONS AVAILABLE: 2

REPORTS TO: Team Lead

WAGE: \$18/hour - Part-time, Hourly

ENTITY: Oak View Group, Mattamy Athletic Centre

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A passion for the sports and entertainment industry is key for these positions. You will be face-to-face with customers, representing the venue, and play a key role in the client experience. Get hands-on, behind-the-scenes, experience and find out what it takes to put together a professional sporting event. Game Operations staff will be trained in setup and teardown. These positions will typically work a minimum of 10 hours each week but may require more or less as the season schedule dictates.

### QUALIFICATIONS:

- Passion for sport (Basketball, Hockey, Volleyball).
- Experience in customer service is an asset.
- Available to work a flexible schedule including evenings, and weekends.
- Outgoing personality, confident and self-described team player.
- Must be able to work in a team environment.
- Able to comfortably lift up to 15 lbs.

### FUNCTIONS:

- Work OUA and USports games (exhibition, regular season and playoffs) as scheduled.
- Scanning tickets and assisting patrons.
- Assist in game-day setup and teardown.
- Perform pre-game/post-game tasks as assigned.
- Attend paid mandatory training and development sessions.